

DAFTAR PUSTAKA

- Arikunto, S. (2002). *Prosedur Penelitian. Suatu Pendekatan Praktek*. Jakarta : Rineka Cipta.
- Azwar, S. (2010). *Validitas dan Reliabilitas*. Yogyakarta : Pustaka Pelajar.
- Danish, R.Q., Humayon, A.A., Shahid, A.U., Ahmad, H.W., & Murtaza, G. (2015). Relationship Between Perceived Organizational Citizenship Behavior; A Study Of Employees In National Highway Authority of Pakistan. *American Journal Of Economic, Finance And Management*, 1 3, 195-199.
- Davis, K. & Newstrom, J.W. (1985). *Perilaku Dalam Organisasi*. Jakarta : Erlangga.
- Delle, E. & Kumassey, A.S. (2013). The Moderating Role of Organizational Tenure on The Relationship between Organizational Culture and OCB: Empirical Evidence from the Ghanaian Banking Industry. *Europian Journal of Business and Management*, 5 26. 73-82.
- Denison, D.R. (1996). What Is The Difference Between Organizational Culture and Organizational Climate? A Native's Point Of View On A Decade Of Paradigm Wars. *Academy Of Management Review*, 21 3, 619-654.
- George, J.M., & Brief, A.P., (1992). Feeling Good-Doing Good: A Conceptual Analysis of the Mood at Work-Organizational Spontaneity Relationship. *Psychological Bulletin*, 112 2, 310-329.
- Gholami, S., Keykale, M.S., Tir, M., Ramandi, F.D., Karimi, M., & Rajaei, R. (2015). Investigation The Relationship Between Organizational Climate and Organizational Citizenship Behavior Among Staff In Hospital. *Journal Of Public Health, Pharmacy And Pharmacology*, 1 1, 14-22.
- Gibson, J.L., Ivancevich, J.M. & Donnelly Jr., J.H. (1988). *Organizations: Behavior, Structure and Process*. Plano: Business Publication.
- Goel, D., & Singh, M. (2013). Organizational Climate and Training Effectiveness: A Study Of Selected IT Organizations. *Journal Of Management*, 11 2, 1-7.
- Huei, T.Y., Mansor, N.N.A., & Tat, H.H. (2014). Role of OCB and Demographic Factor in The Relationship of Motivation and Employee Performance. *Intangible Capital*, 10 3, 425-447.
- Idrus, M. (2009). *Metode Penelitian Ilmu Sosial : Pendekatan Kualitatif dan Kuantitatif*. Yogyakarta : Erlangga.

Hak Cipta Dilindungi Undang-Undang

1. Dilarang mengutip sebagian atau seluruh karya tulis ini tanpa mencantumkan dan menyebutkan sumber:

- a. Pengutipan hanya untuk kepentingan pendidikan, penelitian, penulisan karya ilmiah, penyusunan laporan, penulisan kritik atau tinjauan suatu masalah.
- b. Pengutipan tidak merugikan kepentingan yang wajar UIN Suska Riau.

2. Dilarang mengumumkan dan memperbanyak sebagian atau seluruh karya tulis ini dalam bentuk apapun tanpa izin UIN Suska Riau.

- Jaya, N.N., & Subrata, I.G.M. (2014). Model Pengukuran Organizational Citizenship Behaviour (OCB) dan Produktivitas Dosen PNS Diperbantukan (DPK) Pada Perguruan Tinggi Swasta Di Kota Mataran. *Ganec Swara* 8 1, 91-95.
- Konrad, A.M., Corrigan, E., Lieb, P., & JR Ritchie, J.E. (2000). Sex Differences in Job Attribute Preferences Among Managers and Business Students. *Group & Organization Management*, 25 2, 108-131.
- Lin, C.P., Hung, W.T., Chiu, C.K. (2008). Being Good Citizens: Understanding a Mediating Mechanism of Organizational Commitment and Social Network Ties in Organizational Citizenship Behavior. *Journal of Business Ethics*. No 81. pp. 561-578.
- Litwin, G., & Stringer. (1968). *Motivation and Organizational Climate*. Cambridge, MA: Harvard University Press.
- Lovell, S.E., Kahn, A.S., Anton, J., Davidson, A., Dowling, E., Post, D., & Mason, C. (1999). Does Gender Affect The Link Between Organizational Citizenship Behavior And Performance Evaluation?. *Sex roles*, 41 516, 469-478.
- Lubis, M.S. (2015). Pengaruh Iklim Organisasi dan Komitmen Organisasi Terhadap Pembentukan Organizational Citizenship Behavior (OCB) Karyawan Dalam Rangka Peningkatan Kinerja. *Jurnal Apresiasi Ekonomi*, 3 2, 75 – 84.
- Luthans, F. (2006). *Perilaku Organisasi*. Yogyakarta : ANDI
- Maryam. (2007). Hubungan Antara Masa Kerja Dan Kebosanan Dengan Produktivitas Kerja Karyawan PT. TOA Galva Industries. *Skripsi*, Fakultas Psikologi UIN Syarif Hidayatullah Jakarta.
- Organ, D.W. (1997). Organizational Citizenship Behavior: It's Construct Clean-Up Time. *Human Performance*, 10 2, 85-97.
- Organ, D.W., & Ryan, K. (1995). A Meta Analytic Review Of Attitudinal and Dispositional Predictors Of Organizational Citizenship Behavior. *Personnel psychology*, 48, 775-800.
- Organ, D.W., (1990). The Motivational Basis Of Organizational Citizenship Behavior. *Research In Organizational Behavior* , 12, 43-73.
- Owens, R.G. (1991). *Organizational behavior in education*. 4th Ed. Boston: Allyn and Bacon.
- Pawito. (2007). *Penelitian Komunikasi Kualitatif*. Yogyakarta : LkiS Pelangi Aksara.

Hak Cipta Dilindungi Undang-Undang

1. Dilarang mengutip sebagian atau seluruh karya tulis ini tanpa mencantumkan dan menyebutkan sumber:

- a. Pengutipan hanya untuk kepentingan pendidikan, penelitian, penulisan karya ilmiah, penyusunan laporan, penulisan kritik atau tinjauan suatu masalah.
- b. Pengutipan tidak merugikan kepentingan yang wajar UIN Suska Riau.

2. Dilarang mengumumkan dan memperbanyak sebagian atau seluruh karya tulis ini dalam bentuk apapun tanpa izin UIN Suska Riau.

- Podsakoff, N.P., Blume, B.D., Whiting, S.W., & Podsakoff, P.M. (2009). Individual and Organizational Level Consequences Of Organizational Citizenship Behaviors : Meta Analysis. *Journal Of Applied Psychology*, 94 1, 122-141.
- Podsakoff, P.M., Ahearne, M., & Mackenzie, S.B. (1997). Organizational Citizenship Behavior and The Quantity and Quality Of Work Group Performance. *Journal Of Applied Psychology*, 82 2, 262-270.
- Podsakoff, P.M., Mackenzie, S.B., Paine, J.B., & Bachrach, D.G. (2000). Organizational Citizenship Behaviors : A Critical Review Of The Theoretical and Empirical Literature and Suggestions For Future Research. *Journal Of Management*, 26 3, 513-563.
- Pourkiani, M., Farokhian, A., & Gheisari, F. (2014). Explaining The Relationship Between Organizational Climate, Organizational Commitment and Organizational Citizenship Behavior Among Employees Of Khuzestan Gas Company. *Indian Journal Of Fundamental And Applied Life Sciences*, 4, 282-290.
- Pozveh, A.Z., & Karimi, F. (2017). The Relationship Between Organizational Climate And Organizational Citizenship Behaviors Of The Staff Members In The Department Of Education In Isfahan City. *Journal of Education and Psychological Research*, 3 1, 53-60.
- Prasetyo, B., & Jannah, L.M., (2008). *Metode Penelitian Kuantitatif Teori Dan Aplikasi*. Jakarta: PT Raja Grafindo Persada.
- Prihatsanti, U., & Dewi, K.S. (2010). Hubungan Antara Iklim Organisasi dan Organizational Citizenship Behavior (OCB) pada Guru SD Negeri di Kecamatan Mojolaban Sukoharjo. *Jurnal Psikologi Undip*, 7 1, 11-17.
- Robbins, S.P. & Judge, T.A. (2008). *Perilaku Organisasi*. Jakarta : Salemba.
- Rohayati, A. (2014). Pengaruh Kepuasan Kerja Terhadap Organizational Citizenship Behavior : Studi Pada Yayasan Masyarakat Madani Indonesia. *Study & Management Research*, 11 1, 20-38.
- Setyawan, N.F.B., & Sahrah, A. (2012). Peningkatan Organizational Citizenship Behavior Pada Karyawan Melalui Pelatihan Kerjasama. *Insight*, 101, 17-36.
- Smith, C.A., Organ, D.W, & Near, J.P. (1983). Organizational Citizenship Behavior: Its Nature and Antecedents. *Journal Of Applied Psychology*, 68 4, 653-663.
- Soegandhi, V. M., Sutanto, E. M., & Setiawan, R. (2013). Pengaruh Kepuasan Kerja dan Loyalitas Kerja Terhadap Organizational Citizenship Behavior pada Karyawan PT. Surya Timur Sakti Jatim. *Agora*, 1 1, 1-12.

Hak Cipta Dilindungi Undang-Undang

1. Dilarang mengutip sebagian atau seluruh karya tulis ini tanpa mencantumkan dan menyebutkan sumber:

a. Pengutipan hanya untuk kepentingan pendidikan, penelitian, penulisan karya ilmiah, penyusunan laporan, penulisan kritik atau tinjauan suatu masalah.

b. Pengutipan tidak merugikan kepentingan yang wajar UIN Suska Riau.

2. Dilarang mengumumkan dan memperbanyak sebagian atau seluruh karya tulis ini dalam bentuk apapun tanpa izin UIN Suska Riau.
- Sugiyono. (2014). *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung : Alfabeta.
- Suifan, T.S. (2016). The Impact Of Organizational Climate and Psychological Capital on Organizational Citizenship Behavior. *International Journal of Business and Management*, 11 1. 224-229.
- Sunyoto, D. (2013). *Teori, Kuesioner, dan Proses Analisis Data Perilaku Organisasional*. Yogyakarta : CAPS (Center for Academic Publishing Service).
- Taguiri, R. & Litwin, G. H. (1968). *Organizational Climate: Exploration and a concept*. Boston: Harvard Business
- Tobari. (2014). *Membangun Budaya Organisasi Pada Instansi Pemerintahan*. Yogyakarta : Deepublish.
- Usman, H. (2010). *Manajemen : Teori, Praktik, dan Riset Pendidikan*. Jakarta : Bumi Aksara.
- Waspodo, A.AWS., & Minadaniati, L. (2012). Pengaruh Kepuasan Kerja dan Iklim Organisasi Terhadap Organizational Citizenship Behavior (OCB) Karyawan pada PT. Trubus Swadaya. *Jurnal Riset Manajemen Sains Indonesia*, 31, 1-16.
- Wayne, S.J., Shore, L.M., & Liden, R.C. (1997). Perceived Organizational Support And Leader Member Exchange: A Social Exchange Perspective. *Academy Of Management Journal*, 40 1, 82-111.